Phoebe Suzanne Ayers

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Academic science and engineering reference librarian and wiki researcher

Education

Master of Library and Information Science   ***2005***

Information School, University of Washington, Seattle.

   Coursework in reference, cataloging and indexing, database and information system design, instruction.

Batchelor of Arts, English literature with a minor in History   ***2003***

University of Washington, Seattle. Departmental Honors program.

   Honors senior thesis: "Romancing the Code: Portrayals of Computer Hackers in Fiction."

Professional Experience

Reference and Collection Development Librarian   ***2005-present***

Physical Sciences and Engineering Library, University of California, Davis

   Subject specialist and department liaison for Computer Science and Electrical Engineering. Perform reference in
   PSE subject areas including Chemistry, Geology, Physics, Astronomy, Engineering and Maps. Collection
   development for CS/ECE, including participation in University of California consortial journal and database
   purchasing decisions. Instruction including in-class library sessions, freshman and graduate student orientations,
   and supporting material and subject guide development. Public and internal website development, including
   development, maintenance and staff training for a new intranet wiki. Committee work including a hiring
   committee, website, and program development. Co-taught a freshman seminar on Wikipedia.

Reference Assistant   ***2004-2005***

Engineering Library, University of Washington, Seattle

   Performed engineering reference using online and print reference sources. Responsible for understanding and
   explaining standards and patent searching, and finding articles, conference proceedings, technical reports and
   government publications. Assisted with teaching introductory library classes for engineering undergraduates.

Library student assistant   ***2003-2004***

Social Work Library, University of Washington, Seattle

   Circulation and reference duties in a small branch academic library. Assisted users with computer, database,
   research and library policy questions as a solo night/weekend assistant.

Library researcher   ***2002-2005***

Parrish Lab, School of Aquatic and Fishery Sciences, University of Washington, Seattle

   Acquired, cataloged, and maintained a large article collection relevant to this research laboratory's work on
   seabirds, fisheries, and marine ecology interactions, including developing an Endnote database and filing system
   and training 25 lab members in their use. Performed library and Internet research, copyediting and data entry in
   support of two books (one a comprehensive textbook), a NOAA research grant, and lab graduate student work.
   Hired and managed a student assistant.

Publications

Ayers, Phoebe, Charles Matthews and Ben Yates. (2008). *How Wikipedia Works: And How You Can Be a Part of It*.
   San Francisco: No Starch Press. 536pp. ISBN 978-1-59327-176-3. *http://howwikipediaworks.com.*

Ayers, Phoebe. (2006). "Researching Wikipedia – Current approaches and new directions." Review paper in
   Information realities: shaping the digital future for all, annual meeting proceedings of ASIS&T '06, November
   3-8, 2006, Austin TX. Andrew Grove, ed. *http://www3.interscience.wiley.com/journal/116328989/abstract*

Ayers, Phoebe. (2006). Review of *Ambient Findability (*by Peter Morville, O'Reilly, 2005) published in *Issues in
   Science & Technology Librarianship* (ISTL), Summer 2006. *http://www.istl.org/06-summer/review4.html*

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Selected Presentations

Wikimania 2008   ***July 18, 2008***
    "Wikimedia and Libraries" (panel). Organizer and panelist, with Jakob Voss, Charles Hentry, Sohair Wastawy, Tim Spalding and SJ Klein. *http://wikimania2008.wikimedia.org/wiki/Program/Wikimedia_and_libraries*

Special Libraries Association Annual National Conference   ***June 16, 2008***
    "Wonderful Wacky World of Wikipedia." Seattle, WA. LAUC-D Presentation grant received.

Sonoma State University   ***Apr. 18, 2008***
    Center for Teaching and Professional Development. "Wikipedia: In & Out of the Classroom." Sonoma, CA.

Information Science and Technology (ISAT)   ***Apr. 5, 2008***
    DARPA-sponsored invited research group on "Harnessing Human Peer Production", San Jose, CA.

IEEE – San Francisco Communications Society   ***Feb. 19, 2008***
    Technology and Policy Roundtable dinner meeting. "Wikipedia: Past, Present and Future". San Francisco.

ASIS&T Annual National conference 2007   ***Oct. 24, 2007***
    "Wikipedia: Distributed editorial control." Part of a panel called "Understanding Information Work in Large Scale Social Content Creation Systems," Milwaukee, WI.

Special Libraries Association – San Francisco chapter   ***Sep. 6, 2007***
    "Wikipedia 101." Berkeley CA.

Guest Lecture for LIS 5603, Florida State University   ***Feb. 21, 2007***
    "Wikipedia 101; and science librarianship." for Dr. Lorraine Mon and Dr. Melissa Gross

California Library Association Annual Conference   ***Nov. 13, 2006***
    "Wikipedia 101." Sacramento, CA.

Selected professional activities – Library-related

LAUC-D (Librarian's Association of the University of California, Davis)   ***2006- present***
    Statewide LAUC web manager (HTML, CSS, PHP, JavaScript) 2008-2010
    Program committee chair 2009-2010
    Nominations committee chair 2008-2009
    Secretary 2007-2008 and web manager (HTML, CSS, PHP) 2007-present

Special Libraries Association   ***2006-present***
    Sierra Nevada local chapter president-elect, 2009-2010
    Sierra Nevada education chair, 2007-2009; publicity director 2006-2007

Selected professional activities – Wiki-related

HICCS '09 (Hawaii International Conference on System Sciences), program committee   ***2009***

Webcentives '09 conference (Madrid, Spain), program committee   ***2009***

WikiSym Conference (ACM)   ***2007-present***
    Symposium chair, WikiSym 2010 (Gdansk)
    Wikimedia Liaison (publicity), WikiSym 2008 (Porto) and WikiSym 2009 (Orlando)
    Program committee, WikiSym 2007 (Montreal)

Wikimedia Foundation   ***2005-present***
    Program chair, Wikimania 2006 (Boston, MA)
    Scholarships chair, Wikimania 2007 (Taipei)
    Program committee, Wikimania 2008 (Alexandria) and Wikimania 2009 (Buenos Aires)
    Wikimania bid jury member/moderator, 2006-2010
    Special projects committee, 2006-2007
    San Francisco area meetup group organizer, 2007-present

Member of the American Libraries Association (ALA/ACRL), Special Libraries Association (SLA) and Association for Computing Machinery (ACM).